

# Missing Icons/Toolbar in Safari Browser

If you are using an old version of Safari you will have to upgrade it to Safari 12.x.

<https://support.apple.com/en-us/HT204416>

Some versions of Safari can only be upgraded by updating the entire MacOS operating system.

If you are on an older Mac and are unable to update its operating system due to hardware limitations, you will have to download and use **Firefox** browser.

The newest version of Firefox (v.64.x) should work on MacOS 10.9.x or higher. (current MacOS is 10.14.x and current Safari is v.12.0.3 as of Jan. 2019)

<https://www.firefox.com>

Configure your Firefox browser settings as described in ***myCMU > Student Help > Using myCMU > Firefox settings.pdf*** for best results.

Note missing toolbar icons with old Safari...

**Add post**

ContentOptions

Subject:

Your post:  

0 WORDS

Moxie Manager

From my computer

Choose File

☐ Show my photo

Preview

Submit

Cancel

Toolbar should be visible like this...

**Add post**

ContentOptions

Subject:

Your post:

Verdana11ptBBIUAAIx

0 WORDS

Moxie ManagerFrom my computer

Choose File

☐ Show my photo

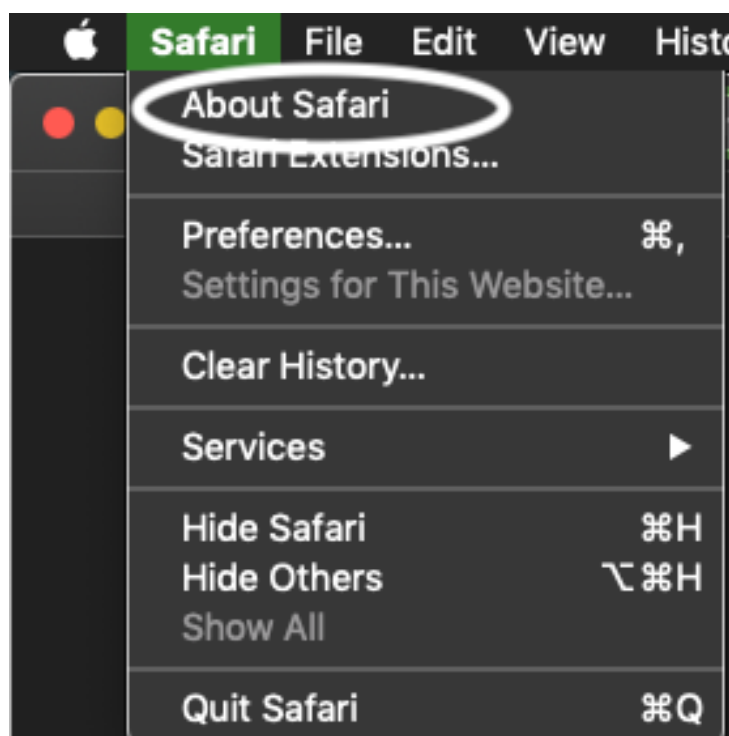
PreviewSubmit

[Cancel](#)

To check your version of MacOS go to the “Apple” icon in the top-left corner of the Finder Desktop and choose “About this Mac”



To find your version of Safari, launch safari and in the Safari menu in the top-left corner choose “About Safari”



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